



BIB – February 19, 2019 BOARD MEETING – Board in Brief Highlights



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NEWS / UPDATES

Fiscal News

- Year to date financials as of December 2018 (for the fiscal year July 2018 – June 2019) continue to be positive.
- December's actual income exceeded budget expectations by 23% and expenses were below budget expectations by 19%. This is due in part to timing of expenses and greater than expected donations in December requiring less purchase of food.

Community News

- The annual OFB stakeholder satisfaction survey was revised for 2019 and will be conducted during the month of March. Feedback from respondents is very valuable in helping the Board to determine areas of strength and areas for improvement of the OFB.
- We increased social media and radio presence for our CNOY fundraiser on Feb. 23 to encourage more teams and donations. We hope to reach our ambitious financial goal of \$60,000 this year.

Operations News

- As the Food Bank continues to search for feasible alternate locations to accommodate its growing need for space, the Board is working on a proposal to address a "new and improved" food bank.
- We will be using the front space of a neighbouring unit over the next year for extra storage space.

Governance News

- The Terms of Reference for each of the Board's four pillar committees are currently being reviewed and updated as needed.
- The Board is working on developing and implementing Key Performance Indicators (KPIs) for our work plan.

E.D. News

- We will be looking at expanding our open hours to address client needs, pending the results of a question on the satisfaction survey asking clients what additional open times would make it easier for them to come to get food.



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Service Trends

LEGEND: YOY Variance – Year over Year Variance

MOM Variance – Month over Month Variance

| Serviced | Jan 2018 | Jan 2019 | YOY Variance | Dec 2018 | MOM Variance | Comments |
|--------------------|-----------|------------|--------------|------------|--------------|----------------------------------|
| Households Served | 229 | 244 | 6%+ | 269 | 9% - | 14 new both years |
| Individuals | 500 | 518 | 3%+ | 571 | 9%- | |
| Kids | 192 | 181 | 6% - | 213 | 15%- | |
| New Clients | 30 | 29 | 0% | 12 | 41%+ | |
| Seniors | 36 | 45 | 50% + | 46 | 0% | +27 Pop up Market 72 |
| Singles | 115 | 127 | 9% + | 142 | 11%- | |
| Pounds Distributed | 15,139lbs | 15,539 lbs | 3% + | 16,727 lbs | 7% - | |
| Pounds Shared | 5,042 lbs | 4,043 lbs | 20% - | 3,943 lbs | 2%+ | Received yogurt shipment in 2018 |

Board Meeting dates

All meetings start at 6:30 pm held at OFB. All are welcome. We look forward to your interests. Dates for 2019 meetings are on the fourth Monday of each month as posted on the OFB website: **Next meeting is March 25, 2019.**